

# HELP US IMPROVE YOUR COMMUNITY'S ACCESS TO THE INTERNET!

Charlotte Mecklenburg Library is teaming up with Open Broadband to pilot a new home internet service and help close the digital divide, and we'd like your input!

We're looking for three West Boulevard Community Champions to help us understand how to provide the best experience for users of this new service.

## ARE YOU THE ONE?

### YOU ARE

- Interested in improving lives and increasing digital equity in your neighborhood
- Engaged and connected in your community--the person everyone says hi to on the street, or an active member of local groups, or the one who has all the answers to your neighbors' questions
- Comfortable speaking your mind and providing honest feedback

### YOU HAVE

- 4-5 hours per month between July and September to attend meetings and communicate with our team
- An idea of the challenges residents face when dealing with internet providers and their customer service
- Suggestions to help us envision a holistic customer experience that includes access to devices and the internet, digital literacy skills, and technical support

### READY TO GET INVOLVED?

If you're interested in this opportunity, please email LaJuan Pringle ([lpringle@cmlibrary.org](mailto:lpringle@cmlibrary.org)) and tell us in 1-2 sentences each:

- Your favorite thing about living in the West Boulevard area
- How you're currently active in the West Boulevard community
- Why you're passionate about supporting change

Community Champions will each receive a \$300 stipend for this three-month commitment in appreciation of your contributions.

CHARLOTTE MECKLENBURG  
**LIBRARY**

**open**  
**broadband**